

United States Postal Service®

# INDUSTRYALERT

## Northeast Area – Hurricane Maria Update – Caribbean District (Puerto Rico and U.S. Virgin Islands)

**Updated: Friday November 10th, 2017, @1:30pm**

The Northeast Area and Caribbean District are reporting the following recovery efforts to the impacts of Hurricane Maria:

The San Juan P&DC and Catano DMDU Annex are accepting FAST appointments.  
DDU drops are being accepted in all offices open for retail, mail pickup and mail delivery service

The Caribbean District is accepting Priority Mail Express for all zip code ranges: 006-009. Priority Mail Express will have a 2 day service standard with no service guarantee. The suspension of the shipment of LIVE animals to Puerto Rico and Virgin Islands (SCFs 006-009) remains in place.

All incoming mail service is available in Puerto Rico and the US Virgin Islands. All customers are receiving mail via pick up at the Post Offices or via delivery.

Saturday and Sunday there will be parcel delivery and parcel pick up in all offices 006,007,009 between the hours of 9:00 am and 2:00 pm. There will be no retail services in these offices.

Package pick up will be available at the San Juan Main Office from 9:00 am to 2:00 pm.

Package pick up and parcel delivery will occur between 10:00 am and 2:00 pm for 008 Zips. There will be no retail services.

### **Puerto Rico**

Customers serviced by the following offices in the left column should pick up their mail at the alternate Pickup location in the right column between 9:00 am and 2:00 pm, there will be no retail services.

<b><u>Office</u></b>	<b><u>ZIP</u></b>	<b><u>Alternate Pickup Location</u></b>	<b><u>ZIP</u></b>
Aguada	00602	Coliseo Multiusos, Ismael Chavalillo Delgado	00602
Arecibo Cotto	00612	Arecibo MPO	00612
Arecibo Pueblo	00612	Arecibo MPO	00612
Carolina Pueblo	00985	Carolina MPO	00984

Plaza Carolina	00985	Carolina MPO	00984
Punta Santiago	00741	Humaco	00791
Toa Alta	00953	Toa Baja Pueblo	00951

**The following offices will be open in Puerto Rico (package pickup only between the hours of 9:00 am and 2:00 pm, there will be no retail services).**

<b><u>Office</u></b>	<b><u>ZIP</u></b>
Aguas Buenas	00703
Aguirre	00704
Arroyo	00714
Atocha	00733
Barranquitas	00794
Barrio Obrero	00915
Canovanas	00729
Catano	00962
Fernandez Juncos	00909
Hatillo	00659
Hormigueros	00660
Palmer	00721
Ramey	00603
San Antonio	00690
Toa Baja Pueblo	00949
Victoria	00603
Yabucoa	00767

### **Puerto Rico Islands:**

**The following office will have parcel delivery and will be open for package pickup between the hours of 9:00 am and 2:00 pm. No retail services.**

-  
Culebra – 00775

**The following office will have parcel delivery and will be open for package pickup between the hours of 10:00 am and 2:00 pm. No retail services.**

Vieques - 00765

### **US Virgin Islands**

#### **St Thomas**

**The following office is open in St Thomas for package pick up and package delivery from 10:00 am to 4:00 pm. There will be no retail services.**

Charlotte Amalie 00801

**The following offices in St Thomas are open for package pick up and package delivery from 10:00 am to 4:00 pm.**

East End /Tutu Mall for addresses in ZIP Code 00805  
Emancipation Gardens for addresses in ZIP Code 00802

Havensight (00802) office is closed.

**Customers serviced by the following offices in the left column should pick up their mail at the hours listed as the alternate Pickup location in the right column from 10:00 am to 4:00 pm.**

<b><u>St Thomas</u></b>	<b><u>ZIP</u></b>	<b><u>Alternate Pickup Location</u></b>	<b><u>ZIP</u></b>
Veterans Annex	00802	Charlotte Amalie	00801

**St John:**

**The following office will be open in St John for package pick up and package delivery. There will be no retail services.**

Cruz Bay	00830	10:00 am to 2:00 pm
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**St Croix:**

**The following offices are open in St Croix for package pick up and package delivery. There will be no retail services.**

Christiansted	00820	10:00 am to 2:00 pm
Kingshill	00850	10:00 am to 2:00 pm

**The following offices will be open in St Croix (package pick up and package delivery from 10:00 am to 2:00 pm). There will be no retail.**

Downtown	00822	10:00 am to 2:00 pm
Gallows Bay	00824	10:00 am to 2:00 pm
Sunny Isle	00823	10:00 am to 2:00 pm

**Customers serviced by the following offices in the left column should pick up their mail at the hours listed as the alternate Pickup location in the right column from 10:00 am to 2:00 pm**

<b><u>St Croix</u></b>	<b><u>ZIP</u></b>	<b><u>Alternate Pickup Location</u></b>	<b><u>ZIP</u></b>
Frederiksted	00840	Kingshill	00850

As further impacts to USPS operations are identified, updated information will be posted to USPS Service Alerts website accessed through <http://about.usps.com/news/service-alerts/welcome.htm> and the PostalPro website, <http://postalpro.usps.com/>. Additional Industry Alerts will be released as impacts warrant.

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